



## Network Practices: Corporate

### **Board Retreat**

*Christian Living Communities*

In order to encourage Board members to better understand Masterpiece Living a retreat was designed to provide an opportunity to experience Masterpiece Living first-hand.

The retreat included a presentation by Dr. Roger Landry, participation in the Lifestyle Review process, and experiential learning of the four components. A video of testimonials collected from all communities was played at the end of the retreat to show the impact of the culture on the residents. (Please see "CLC Board Retreat Agenda" under Master Practices Supporting Documents.)

### **Corporate Representative**

*Multiple Communities*

Support individual communities by having a corporate representative attend annual strategy sessions. The MPL Partnership Specialist works with the corporate representative leading up to the strategy session by sharing agendas, documents, and travel plans, and communicates strengths and opportunities for growth. As a result, communities feel supported and corporate variations across the system are easily identified.

### **Conference Line Quarterly**

*Multiple Communities*

Encourage communities to meet once per quarter via a conference line. The MPL Partnership Specialist works with the corporate contact to identify an agenda and teams that are able to speak to successes they have experienced on each identified topic. Include an opportunity for open discussion and an update from the corporate representative at the end of each call. This call serves as a channel for communication and an opportunity to share and highlight best practices.

### **"Why Not?"**

*Presbyterian Village at Hollidaysburg*

Asking, "Why Not?" is a sign of an ever-evolving culture. When a new resident asked to bring her pet into personal care, she knew this was a violation of the rules, but asked if an exception might be made. Leadership said they could not make an exception to the rule, but they could change the rule itself. Changes were made to the community policy and handbook, and residents in personal care can now enjoy the company of their furry best friends.

## **Successful Aging Journey Pledge**

*Presbyterian Senior Living*

Presbyterian Senior Living was moved by the 2015 Lyceum theme of tapping into human capital. As a result of their experience, all of their communities came together and decided they needed to be doing more to leverage the unique talents and interests of their residents and team members. They developed a pledge campaign that gets individuals committed to actively contributing their human capital. (Please see "PSL MPL Recommitment Pledge Card," and "PSL MPL Recommitment Pledge Flyer" under Master Practices Supporting Documents.)

## **CEO Challenge**

*Presbyterian Homes and Services*

Have the CEO set a goal for number of steps per day, and present the challenge to the MPL Champion Team.