



Master Practices: Corporate

Team Member Successful Aging Video Contest

Presbyterian Senior Living Communities

Prior to corporate wide MPL resident council meetings, each community is challenged to create a two-minute video about successful aging. The winning community received a monetary award to use in programming.

Measure of Success

Presbyterian Senior Living Communities

Each year the leadership team members are challenged to implement and reach all the sections in two of the CSA criteria areas. If they achieve this goal, they are rewarded with an annual bonus of that year.

CSA Application Review Board

Holidaysburg

We created a review board to review our CSA application answers. This board, which included the COO and executive directors from sister communities, was responsible for reviewing our application and helping us strengthen it before it was submitted.

Home Office Mobility Reviews with Residents

Someren Glen

Christian Living Communities home office, called the Community Support Office or CSO is located in a separate building from the communities it manages. To bring some MPL tools and experience to those in the CSO, we set up stations from the Mobility Review all around the office for the 51 team members. Residents from the three CLC communities in the Denver area (Someren Glen, Clermont Park, and Holly Creek) hosted the different stations and supported the team members through the process of the Mobility Review. Team members were then providing supporting documents to support their understanding of the Mobility Review and their feedback reports. We then invited the team members to participate in supporting the stations the Mobility Review next year at Someren Glen. CSO team members greatly enjoyed the MPL education and the interaction with the knowledgeable residents.

Cross Community Communication and Planning

The SQLC Lifestyle Directors work to keep communication open between the five communities in the corporation so they can share best practices, plan corporate-wide events and update one another on new and innovative projects they are working on or have learned about. They have several platforms for this communication, a Facebook page where they can share and support each other, and a monthly phone call during which they share updates as well and finally a yearly get-together at a different community each year. During this day of interaction, they participate in fun practices and experience the best practices of the community who is hosting. They spend time brainstorming ideas and plan for campaigns in the year to come.