

# Masterpiece Living Website Dashboard

## Definitions and expectations

### Data entry completed by community

- **Team Member Engagement: Number of Team Member Led-Programs**

Team members are encouraged and permissioned to further the successful aging culture by leading programs that are outside of their typical job description. This measure will be calculated by the designated contact at your organization. Count and input the number of programs led by a non-lifestyles team member (If one program is offered multiple times per month, count it only once.) Organizations meeting this standard have 5 or more team member-led programs per year.

Scoring for each level of living:


- Gold standard: More than 5 Annually
- Green: 5
- Orange: 2 – 4
- Red: 0 - 1
- This measure will represent a comparison from year-to-year
- Compared to Network Average
- Show baseline (submitted by community)

- **Resident Empowerment: Percentage of Resident-led Programs**

Programs in all applicable levels of living are organized, directed, and led by residents and make up a consistent portion of the lifestyle calendar. This measure will be calculated by the designated contact at your organization. Count and input the number of resident-led (planned and executed) programs offered *each month*. (If one program is offered multiple times per month, count it only once.) Organizations meeting this standard have at least 20% of their programs being led by residents.

Scoring for each level of living:

- Gold Standard: 40+
- Green: 20%-39.9%
- Orange: 10% –19.9%
- Red: 0 –9.9%
- This measure will represent a comparison from year-to-year
- Compared to Network Average
- Show baseline (submitted by community)



- **Community-wide Initiative: Number of Blended Programs (Resident & Team Members participate together)**

Team members are purposefully invited to participate in programs and activities with residents and are actively participating in “blended programs”. Blended programs might be offered on a regular basis or as special events and give both residents *and* team members the opportunity to age successfully together. This measure will be calculated by the designated contact at your organization. Count and input the number of programs that are open (and promoted) to both residents *and* team members on a **quarterly** basis. (If one program is offered on an on-going basis, it counts as **one** program in that quarter.) Organizations earn a green symbol by offering 8 blended programs each year.

**Scoring for each level of living:**

- Gold standard: 9 or more annually
- Green: 2 quarterly (8 annually)
- Orange: 1 quarterly (4 annually)
- Red: Zero
- This measure will represent a comparison from year-to-year
- Compared to Network Average
- Show baseline (submitted by community)

- **Research-based Tool Utilization: Number of Programs by Masterpiece offered each year**

Frequent use of Programs by Masterpiece and participation in the Masterpiece Living Campaigns are encouraged. Programs by Masterpiece are research-based, pilot-tested programs developed by both experts at Masterpiece Living and experts in related fields. This measure will be calculated by the designated contact at your organization. Click each Program or Campaign offered to each applicable level of living for the **current calendar year**. Organizations earn a green symbol by offering 4 or more Campaigns and Programs by Masterpiece Living each year.

**Scoring for this item:**

- Gold standard: 5 or more annually
- Green: 4 Programs by Masterpiece per year
- Orange: 1 – 3
- Red: 0
- Comparative year-to-year
- Network Average
- Show baseline (submitted by community)

## Data exported from Masterpiece Living database

- **Annual Masterpiece Living Review Participation**

The Masterpiece Living Reviews are a priority to drive individual goals, community programs and to make data-driven decisions. This measure will calculate the total number of participants who completed a review during the current calendar year divided by the number of individuals at your organization. Please note: This calculation is based on the number of residents living in each level as recorded in your community profile. If the occupancy numbers in your profile are not accurate, the review participation percentage will not be accurate. This measure is automatically calculated so no additional data entry is necessary. Organizations earn a green symbol by having 50% of individuals participate in Masterpiece Living reviews. *Please note that the dashboard review participation calculation represents the past 18 months. Centers for Successful Aging have systems in place to ensure high participation over time—the calculation is therefore based on the two previous 12-month periods.*

**Scoring for this item:**

- Gold standard: 55% and up using the following calculation
  - $[(IL \text{ participation in LR} + AL \text{ participation in LR}) / (\# \text{ IL total residents} + \# \text{ AL total residents})]$
  - PLUS
  - $[(IL \text{ participation in MR} + AL \text{ participation in MR}) / (\# \text{ IL total residents} + \# \text{ AL total residents})]$
  - DIVIDED by 2
- Date range = the past 18 months
- Green: 50-54.9%
- Orange: 20 – 49.9%
- Red: 0 - 19.9%
- Comparative from year-to-year
- Compared to Network Average
- No baseline

- **Successful Aging Score**

For individuals, each of the four components in the Lifestyle Review is worth a total of 25 points. The four component totals are added together to create the successful aging score. This graph shares the organizational average for the current calendar year. This measure is automatically calculated so no additional data entry is necessary. Organizations with a green symbol have an average score that is higher than the MPL Network average.

**Scoring for this item:**

- No gold standard
- Definition: “Total score based on four component scores from the MPL Portrait”
- Green: at or above MPL Successful Aging Network Score average
- Red: below MPL Successful Aging Network Score Average
- Comparative from year-to-year
- Compared to Network Average
- Will show baseline with a date range of first calendar year data has been entered

- **Fall Risk = Tinetti Score + Functional Reach from Mobility Review**

Participants in the Mobility Review complete Tinetti Gait, Tinetti Balance and Functional Reach exercises. The points are added together for a Mobility Score with a possible total of 30. If the community average for the current year is in the low fall risk category, you will see a green symbol for your community. If your community has moderate risk, you will see the caution sign and if your community is at high risk, you will see the risk sign. **There is no additional data entry necessary**; the data is pulled directly from the database.

**Scoring for this item:**


- No gold standard
- Comparative from year-to-year
- Compared to Network Average
- Green: Low risk = green = community average of 27-30
- Orange: Moderate risk = community average of 21-26
- Red: High risk = community average below 20

- **Reported Falls from Lifestyle Review**

On the Lifestyle Review, participants are asked: In the past year, how many falls have you experienced? The Masterpiece Living Portrait shows the percentage of residents who reported one or more falls. The dashboard identifies whether your community has more falls (red), the same number of falls (orange), or less falls (green) than the MPL Network. **There is no additional data entry necessary**; the data is pulled directly from the database.

**Scoring for this item:**

- No gold standard
- Current national norm is included
- Green: Lower % of falls than MPL Network average
- Orange = within one percent
- Red: Higher % of falls than MPL Network average



- **Human Capital**

The Lifestyle Review includes the following question: How often do you have opportunities to use your skills, abilities and experience? Participants can answer: very often, quite often, somewhat often, not very often or not at all. The dashboard graph represents the percentage of participants who answered very often or quite often. Organizations with more than 20% of participants answering Very Often or Quite Often will earn the green symbol.

**Scoring for this item:**

- Gold – 40% or above (3 points on dashboard overall score)
- Green – 20-39.9% (2 points on dashboard overall score)
- Orange – 10-19.9% (1 point on dashboard overall score)
- Red = 0-9.9% (0 points on dashboard overall score)

**Data entry completed by Masterpiece Living Website Admin**

- **Date of Last Masterpiece Living Strategic Planning Session**

Once each year, your Partnership Specialist visits your organization to review your organizational data and work with your team to identify goals and strategies for the year ahead. Organizations that have had a Strategy Session within the past 12 months meet this standard.

**Scoring for this item:**

- Gold standard: within in the last 12 months
- Green: 12-14 months ago
- Red: Last Strategy Session was more than 14 months ago

- **Monthly Call Utilization**

The monthly call provides an opportunity for customized collaboration between your team and Masterpiece Living. This monthly outreach supports the continued growth of your culture and advancement of your organization's unique goals. Communities who have attended 11 of the past 12 monthly calls meet the standard of participation. The Website Admin records missed calls.

**Scoring for this item:**

- Gold standard: 11 in past 12 months (to account for no December calls), so 11/11
- Green: 10/11 months
- Orange: 8 – 9 months
- Red: 0 – 7 months

- **Network Call Participation**

Network calls are an opportunity for MPL partners to learn about research, cutting edge resources, and Master Practices. Participants can watch the live webinar, or a recording sent out via a link as a follow-up to the call. The Masterpiece Living team enters this data. Organizations who have at least one person registered and in attendance each month for 11 out of 12 months meet this standard.

**Scoring for this item:**

- Gold = 11/11
- Green: 10/11
- Orange: 8 or 9 out of 11
- Red: 0 – 7 months

- **Goals and Strategies**

Once each year, your Partnership Specialist visits your organization to review data and identify goals and strategies for the year ahead. Your organization’s identified goals and strategies are listed below the dashboard and entered by an MPL Website Admin.

- **Overall Score and Description**

On the top left side of the dashboard, you will see a picture of a gauge. Each item on the dashboard is worth a total of 0, 1, 2 or 3 points, adding up to a total allowance of 38 points on the dashboard. The scores below identify the color your dashboard score will show:

**Overall Scoring:**

- 0 – 11 = RED
- 12 – 22 = YELLOW/ORANGE
- 23 – 31 = GREEN



Question #	Item	Possible scores	Total Points Available
#1	Team Member Engagement	0,1,2,3	3
#2	Resident Empowerment	0,1,2,3	3
#3	Community Wide Initiative	0,1,2,3	3
#4	Research Based Tool Utilization	0,1,2,3	3
#5	Annual MPL Review Participation	0,1,2,3	3
#6	Successful Aging Score	0,1	1
#7a	Fall Risk - Mobility Review Score	0,1,2	2
#7b	Fall Risk - Reported Falls	0,1,2	2
#8	Fully Trained MPL Champion Teams	To be developed	Will be 1
#9	Human Capital	0,1,2,3	3

#10	Date of Last Strategy Session	0,1,2	2
#11	Monthly Call Participation	0,1,2,3	3
#12	Network Call Participation	0,1,2,3	3
#13	Core Experience/On-going Annual Training	To be developed	Will be 3
#14	New Move-in Survey	To be developed	Will be 3
#15	Follow up Participation	To be developed	TBD
	<b>Total Points possible:</b>		<b>31</b>