Q. What is the difference between the Lifestyle Review (current) and the Lifestyle Profile (new)?

Lifestyle Review (current): Static reflection (review) not directly connected to personalized content.

Lifestyle Profile (new): Dynamic view of right now (in the moment) connecting relevant personalized content.

Q. How long will we be able to use the “current” version?

The current Lifestyle Review will remain through 2022 and will be evaluated after 2022 to determine if more time is needed for transition.

Q. Can we still receive the paper booklets of the current version? If yes, how long?

Yes, paper copies of the Lifestyle Review will be provided through 2022.

Q. Will the new Lifestyle Profile be offered as a paper booklet?

No. The resident experience of the Lifestyle Profile enables a digital connection to personalized content. The content journey cannot be delivered in paper form.

Q. How will the Lifestyle Profile be valuable to a resident who doesn’t own a computer?

Residents who participate that do not own a computer, tablet or smart phone will benefit on the aggregate level when the community offers programming based on the results from their collective participation. If a community laptop/tablet is available to the residents, they can benefit from the Lifestyle Profile Summary as well as the follow-up coaching session.

Q. How often do you suggest we revisit the Lifestyle Profile with residents who don’t have a computer?

The new experience is designed to be quick and easy and can be done as many times throughout the year as needed. Some examples that may prompt completion of the Lifestyle Profile are a life transition or change or after experiencing or learning something new.

Q. How will our data from the past reviews communicate/connect with data from the new version?

We will connect all past data with the new data in a future phase of development.

Q. How will we set aggregate goals moving forward?

Goal setting and recommended community content will be available in a future phase of development.

Q. Will an individual’s summary connect with their “old” data?

Our development roadmap includes a resident dashboard with statistics of engagement.

Q. How do I get login information for the residents if we have always used the paper version?

You can work with your Partnership Specialist to reset passwords.

Q. Is there a step-by-step guide for residents to login?

We will provide step-by-step guidance for new and existing accounts.

Q. Can all the passwords be the same?

We recommend all resident passwords be different for security and privacy concerns.

Q. How will we know who has completed the Lifestyle Profile?

Will the account progress report be available? You will not be able to tell who, only the number of residents that have taken part. The progress report is not available in this phase.

Q. How often will the aggregate data be updated?

The data is live. As soon as a Lifestyle Profile is completed, it is reflected in the dashboard.

Q. When do we encourage residents to review/update their answers? Monthly?

This is at the discretion of the community leaders. The new experience is designed to be a starting point for a personalized content experience relevant to the resident at that moment in time. This can be a monthly process to track progress, pre and post a community campaign, etc.

Q. Is there a Team Member version?

No. The Lifestyle Profile is not age specific and is applicable to everyone. There is one version in our phase I rollout. Our development roadmap includes variations of the Lifestyle Profiles and will be made available in future phases.

Q. Will it be separated from resident data?

Yes. You will have the ability to filter out or isolate all cohorts within the data.

Q. Does the aggregate dashboard have a way of comparing data to the rest of the MPL network as well as National norms (like the old aggregate data does)?

Comparative network data will be added in a future phase. National norms will be included in the content a participant receives following completion of the Lifestyle Profile.

Q. Many of our residents do not have or use tablets, computers or smart phones. Will there be other ways for them to participate in the summary?

No. This experience has been optimized for use on a tablet, touch computer or smart phone. Residents should be encouraged to complete the Lifestyle Profile using one of these devices. With that said, the current Lifestyle Review will be available through 2022 for residents who need a paper copy.

Q. Will we need to assign the Lifestyle Profile?

No. The Lifestyle Profile can be completed at any time by clicking on the banner title, “Try the New Lifestyle Profile”.

Q. How do I create new resident accounts?

Accounts will be created as they always have been. Coordinators can create accounts for residents by clicking, “Add New”, or residents can create their own accounts by using the registration code for your community.